

# CAREER FACT SHEET

## Hotel Service Managers

### Snapshot

Hotel Service Managers supervise and coordinate the activities of hotel service workers.

How many are employed in this occupation?	15,200
What are the average weekly earnings for full time workers?	\$1,250
How does unemployment compare with other occupations?	Average
What are the job prospects for this occupation?	Medium
What will be the likely future employment growth for the next five years?	Strong Growth

### Main employing industries

Accommodation and Food Services

### Tasks

This occupation may include associated occupations with varying tasks.

- determining work requirements and allocating duties to commercial housekeepers, luggage porters and doormen
- conferring with managers to coordinate activities with other organisational units
- maintaining attendance records and rosters
- explaining and enforcing safety regulations
- overseeing the work of the unit and suggesting improvements and changes
- conferring with workers to resolve grievances
- may perform front office and hotel reception duties.

# INDUSTRY OVERVIEW

## Accommodation and Food Services

If you are outgoing, like dealing with people and enjoy working as part of a team, then you should explore the possibilities of a career in the Accommodation and Food Services industry. Employment in the Accommodation and Food Services industry has been rapidly increasing, with the hospitality industry offering the largest number of jobs and there are a huge variety of roles available! The Accommodation and Food Services industry encompasses many different sectors including catering and events, restaurants, cafés, clubs and hotels. This gives you the opportunity to work in a vast range of establishments, depending on your qualification. Many of the jobs in the hospitality industry include food, therefore a lot of positions involve working in kitchens. "Front of house" roles require you to work directly with customers in a fast-paced environment. This could be as a waiter, bar attendant or function coordinator. Supervisory and management positions are also available in all of these areas,

You could possibly even end up running the show in your own business. If you like helping people and making them feel comfortable; you should explore career pathways in accommodation services (such as in reservations, reception, or housekeeping). People working in smaller hotels, motels and holiday parks are often responsible for a variety of tasks, from reception duties to room service, making for a very interesting and rewarding experience.

### Possible job pathways

- Kitchenhands
- Bar Attendants and Baristas
- Sales Assistants (General)
- Chefs
- Cafe and Restaurant Managers
- Fast Food Cooks
- Retail Managers
- Cooks
- Hotel and Motel Managers



**Accommodation and Food Services**

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