

# CAREER FACT SHEET

## Couriers and Postal Deliverers

### Snapshot

Couriers and Postal Deliverers deliver small items such as documents, messages, mail and parcels.

How many are employed in this occupation?	36,600
What are the average weekly earnings for full time workers?	\$1,237
How does unemployment compare with other occupations?	Below Average
What are the job prospects for this occupation?	Medium
What will be the likely future employment growth for the next five years?	Relatively Steady

### Main employing industries

Transport, Postal and Warehousing; Health Care and Social Assistance; Retail Trade; Wholesale Trade

### Tasks

This occupation may include associated occupations with varying tasks.

- sorting and sequencing items for delivery
- delivering mail, parcels, documents and other items to customers' premises and mailboxes
- receiving orders for deliveries from customers
- collecting signatures and charges for cash-on-delivery orders
- issuing and collecting receipts for pick-up and delivery items
- keeping records of items received and delivered
- maintaining walk books, directories, mail counts, equipment maintenance logs and other delivery records
- loading and unloading mail conveyances and internal mail handling equipment
- assisting with receipting inward mail, checking wrongly addressed, missorted, undelivered and redirected mail, and processing freepost and underpaid mail

# INDUSTRY OVERVIEW

## Transport, Postal and Warehousing

If you're interested in air, road, maritime, rail or land transport, then the Transport, Postal and Warehousing industry could be for you. The Transport, Postal and Warehousing industry is responsible for the safe and prompt delivery of people and goods via a variety of channels, including scenic and sightseeing transport, and for the storage and sorting or «warehousing' of freight before delivery. The sector encompasses logistics (managing & organising the transport), infrastructure, (such as roads, air and rail), and numerous support roles such as customs officers, couriers, tugboat operators and forklift drivers. If you choose this vocational pathway you could work in road transport as a bus, train or taxi driver; in construction as a mobile crane operator; or even in coastal or ocean-going marine operations as a deckhand, engine driver or cook. There are many possibilities!

### Possible job pathways

- Air Transport Professionals
- Automobile Drivers
- Bus and Coach Drivers
- Couriers and Postal Deliverers
- Delivery Drivers
- Forklift Drivers
- Freight and Furniture Handlers
- Mail Sorters
- Other Mobile Plant Operators
- Supply and Distribution Managers
- Tourism and Travel Advisers
- Train and Tram Drivers
- Transport Services Managers
- Truck Drivers



**Transport, Postal and Warehousing**

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