

CAREER FACT SHEET

Tourism and Travel Advisers

Snapshot

Tourism and Travel Advisers plan and organise travel and accommodation for clients, and provide travel and accommodation information to tourists.

How many are employed in this occupation?	19,300
What are the average weekly earnings for full time workers?	\$1,007
How does unemployment compare with other occupations?	Below Average
What are the job prospects for this occupation?	Low
What will be the likely future employment growth for the next five years?	Decline

Main employing industries

Administrative and Support Services; Transport, Postal and Warehousing

Tasks

This occupation may include associated occupations with varying tasks.

- determining clients' requirements for travel, accommodation and special interests
- suggesting itineraries based on available travel routes and cost, availability and convenience of transport
- making and confirming travel and accommodation reservations and informing clients of bus, plane, ship and train connections
- notifying clients of travel dates, baggage limits, and medical and visa requirements
- providing information on tourist attractions and tour availability, and procedures for dealing with lost and stolen documents
- assisting with travel clearances
- collecting payments and issuing clients' itineraries, relevant documentation, tickets for travel and vouchers for accommodation
- providing information on travel insurance, relevant government regulations such as customs regulations, and use of credit cards and traveller's cheques
- answering inquiries from tourists and offering suggestions about tours, travel routes, accommodation and local customs
- providing literature and information on local and interstate tours and places of interest
- discussing transport availability and cost
- may work in a call centre

INDUSTRY OVERVIEW

Transport, Postal and Warehousing

If you're interested in air, road, maritime, rail or land transport, then the Transport, Postal and Warehousing industry could be for you. The Transport, Postal and Warehousing industry is responsible for the safe and prompt delivery of people and goods via a variety of channels, including scenic and sightseeing transport, and for the storage and sorting or «warehousing» of freight before delivery. The sector encompasses logistics (managing & organising the transport), infrastructure, (such as roads, air and rail), and numerous support roles such as customs officers, couriers, tugboat operators and forklift drivers. If you choose this vocational pathway you could work in road transport as a bus, train or taxi driver; in construction as a mobile crane operator; or even in coastal or ocean-going marine operations as a deckhand, engine driver or cook. There are many possibilities!

Possible job pathways

- Air Transport Professionals
- Automobile Drivers
- Bus and Coach Drivers
- Couriers and Postal Deliverers
- Delivery Drivers
- Forklift Drivers
- Freight and Furniture Handlers
- Mail Sorters
- Other Mobile Plant Operators
- Supply and Distribution Managers
- Tourism and Travel Advisers
- Train and Tram Drivers
- Transport Services Managers
- Truck Drivers



Transport, Postal and Warehousing

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